

## **TERMS OF SERVICE**

**Effective Date: September 9, 2025**

**Organization: The ReNille Foundation**

By accessing or using the website and services provided by The ReNille Foundation ("the Foundation," "we," "us," or "our"), you agree to comply with and be bound by these Terms of Service ("Terms"). If you do not agree with these Terms, please do not use our platform or submit donations or applications.

### **1. General Overview & Eligibility**

The ReNille Foundation is a charitable organization dedicated to providing financial assistance and charitable support to eligible individuals and communities.

By using our website or services, you represent that you are at least 18 years of age or accessing the site under the supervision of a parent or legal guardian.

### **2. Online Donations & Payments**

**Tax Status & Receipts:** Donations made to The ReNille Foundation are tax-deductible to the extent permitted by law. Official receipts for tax purposes will be issued electronically to the email address provided during the donation process.

**Payment Processing:** All online payments and donations are processed securely through accredited third-party payment gateways. The Foundation does not store full credit card numbers or sensitive financial authentication details on its servers.

**Refund Policy:** Due to the nature of charitable contributions, all donations are generally considered final and non-refundable. If an error was made in the donation amount or a duplicate transaction occurred, please contact us within 30 days of the transaction to request a review.

**Recurring Gifts:** If you enroll in a recurring monthly donation program, your payment method will be charged automatically on the designated interval until you cancel through your account or contact us.

Use of Funds: The Foundation reserves the right to direct donations to general operating funds or reallocate designated donations to active programs if a specific project becomes fully funded or discontinued.

### **3. Applications for Financial Assistance**

No Guarantee of Funding: Submission of an application for financial assistance does not guarantee approval, grant funding, or financial aid. Assistance is awarded based on eligibility, funding availability, and review committee evaluation.

Accuracy of Information: Applicants certify that all information, financial documentation, and personal statements provided in the application process are complete, accurate, and truthful. Providing false or misleading information will result in immediate disqualification and potential revocation of any awarded funds.

Evaluation & Finality: Grants and financial aid decisions are made at the sole discretion of The ReNille Foundation's evaluation committee. All decisions are final.

Use of Awarded Funds: Financial assistance granted by the Foundation must be used solely for the approved purpose stated in the applicant's grant notification. Reallocating funds to unapproved uses without prior written consent from the Foundation is strictly prohibited.

### **4. Intellectual Property & Acceptable Use**

All logos, content, branding, media, and written material on this platform are the property of The ReNille Foundation and are protected by applicable trademark and copyright laws.

You agree not to use the name, logo, or reputation of The ReNille Foundation for unauthorized fundraising, commercial promotion, or deceptive activities.

You agree not to submit malicious software, attempt unauthorized access to our servers, or engage in activity that disrupts our platform or operations.

### **5. Privacy & Data Protection**

Your submission of personal and financial information is governed by our Privacy Policy. Personal data collected during donation or application processes is handled with strict

confidentiality and used solely for program administration, verification, and compliance purposes.

## **6. Limitation of Liability & Disclaimers**

The website and services are provided on an "as is" and "as available" basis without warranties of any kind, whether express or implied.

The ReNille Foundation shall not be liable for any indirect, incidental, or consequential damages resulting from website downtime, technical payment errors, or reliance on information presented on the platform.

## **7. Governing Law & Modifications**

These Terms are governed by and construed in accordance with the laws of the jurisdiction in which The ReNille Foundation is legally registered.

The ReNille Foundation reserves the right to update or modify these Terms at any time. Continued use of the website following changes constitutes acceptance of the revised Terms.

## **Contact Us**

For questions regarding these Terms of Service or your donation/application status, please reach out to:

The ReNille Foundation  
ATTN: Support

Email: [trf@therenillefoundation.org](mailto:trf@therenillefoundation.org)