

PRIVACY POLICY

Effective Date: September 9, 2025

Organization: The ReNille Foundation

The ReNille Foundation ("the Foundation," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, make a donation, or submit an application for financial assistance.

1. Information We Collect

We collect information that identifies, relates to, or describes you ("Personal Information") in the following contexts:

Donation Information: When you make a financial contribution, we collect your name, billing address, email address, phone number, and payment details. Payment card details are processed directly by our secure third-party payment processors.

Financial Assistance Applications: When you apply for aid, we may collect sensitive personal and financial details required to verify eligibility, including full name, contact details, government identification numbers, income verification, employment history, household demographics, and supporting documentation.

Communications & Inquiries: When you contact us via email, contact forms, or newsletter sign-ups, we collect your contact information and the contents of your message.

Automated Site Usage Data: Like most websites, our servers automatically collect non-identifying data such as IP address, browser type, device details, referring URLs, and pages visited via cookies and standard web analytics tools.

2. How We Use Your Information

We use the information we collect strictly for charitable, administrative, and legal purposes, including:

Processing and acknowledging tax-deductible donations.

Evaluating and processing applications for financial assistance.

Verifying applicant identity and eligibility requirements.

Communicating updates regarding application status, program impact, or administrative notices.

Complying with financial auditing, legal regulations, and tax-reporting obligations.

Maintaining site security and protecting against fraudulent transactions or unauthorized application submissions.

3. How We Share Your Information

The ReNille Foundation does not sell, rent, trade, or lease your personal information to third parties or marketing brokers. We only share information under the following limited circumstances:

Service Providers: We share necessary data with trusted third-party vendors who perform services on our behalf, such as payment processors, secure cloud storage providers, and IT infrastructure managers. These providers are bound by strict confidentiality agreements.

Review Committees: Application data is shared internally with authorized staff and review committee members who need access to evaluate grant applications.

Legal Compliance & Protection: We may disclose information if required by law, court order, or government regulation, or when necessary to protect the legal rights, safety, and security of the Foundation, our donors, or applicants.

4. Data Security and Retention

We maintain administrative, technical, and physical safeguards designed to protect sensitive donor and applicant data against unauthorized access, loss, or misuse.

Financial transactions are encrypted using Industry-standard SSL technology.

Application records containing sensitive personal or financial information are restricted to authorized personnel only.

We retain personal data only as long as necessary to fulfill the purposes for which it was collected, resolve disputes, and comply with state and federal tax recordkeeping requirements.

5. Third-Party Links & Services

Our website may contain links to external websites, social media platforms, or payment portals. The ReNille Foundation is not responsible for the privacy practices or content of third-party websites. We encourage you to review the privacy policies of any third-party service you visit.

6. Your Rights and Choices

Depending on your jurisdiction, you may have the right to:

Request access to the personal information we hold about you.

Request corrections to inaccurate or incomplete personal records.

Opt out of receiving non-essential organizational updates or communications by clicking the "unsubscribe" link in our emails or contacting us directly.

7. Updates to This Privacy Policy

We reserve the right to update this Privacy Policy periodically to reflect changes in our legal obligations or operating practices. Updates will be posted on this page with a revised "Effective Date."

Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or how your data is handled, please contact:

The ReNille Foundation

ATTN: Privacy Officer

Email: trf@therenillefoundation.org